



**National Patient Advocate Foundation** (NPAF) elevates patient and caregiver voices by advocating for inclusive policies and practices that put people at the heart of healthcare. Health equity is embedded at the core of our person-centered agenda, reinforcing **what matters to individuals as people beyond their disease** while also identifying and addressing unmet health, financial and social needs with an emphasis on supporting limited resourced and underserved populations.

Our direct service counterpart, **Patient Advocate Foundation** (PAF), provides needs navigation and financial assistance to primarily low-income families with complex and chronic conditions. Experiences from the thousands of people served annually through PAF's national efforts and input from our volunteer network about health concerns in their communities and peoples' priorities drives our policy agenda and advocacy activities.

## NPAF priorities focus on:



NPAF leads a national policy agenda that drives evidence-based solutions to promote policies and practices in four key areas: **skilled communication, shared decision-making, quality care improvement and safety net services navigation.**

The goal is a system that **matches treatment and services with patient and family values.**

NPAF learns from, educates, and activates our volunteer network of patient and caregiver advocates through **dynamic discussions, skills training, campaigns and partnerships.**