**National Patient Advocate Foundation (NPAF)** elevates patient and caregiver voices by advocating for inclusive policies and practices that put people at the heart of healthcare. Health equity is embedded at the core of our person-centered agenda, reinforcing *what matters to individuals as people beyond their disease* while also identifying and addressing unmet health, financial and social needs with an emphasis on supporting limited resourced and underserved populations.

Our direct service counterpart, **Patient Advocate Foundation (PAF)**, provides needs navigation and financial assistance to primarily low-income families with complex and chronic conditions. Experiences from the thousands of people served annually through PAF's national efforts and input from our volunteer network about health concerns in their communities and peoples' priorities drives our policy agenda and advocacy activities.

**NPAF priorities focus on:**

**Navigating people to safety net programs** that support their needs where they live.

**Equitable access to affordable coverage and care** that reflects what people want and need.

**Person-centered services** that include telehealth, palliative care, psychosocial support, and rehabilitation to support quality of life.

**Communication and coordination** that amplifies people's needs to make them partners in care planning.

NPAF leads a national policy agenda that drives evidence-based solutions to promote policies and practices in four key areas: *skilled communication*, *shared decision-making*, *quality care improvement* and *safety net services navigation*.

The goal is a system that *matches treatment and services with patient and family values*.

NPAF learns from, educates, and activates our volunteer network of patient and caregiver advocates through *dynamic discussions, skills training, campaigns* and *partnerships*. 

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