

August 2025

Petition: Make Needs Navigation a Standard of Care

Why Sign this Petition?

By adding your name to this petition, you will show your support for making Needs Navigation an integral part of our healthcare system.

As patients, caregivers, and advocates who deeply care about them, we know the US healthcare system has become increasingly difficult to navigate. While advances in medicine have made way for improved treatments and diagnostic tests, the current healthcare system fails to adequately address the things that matter most: our mental health, financial security, and overall well-being.

The hard reality is that we are all one serious illness or accident away from financial ruin. In fact, data compiled by Patient Insight Institute earlier this year reveal that **82% of patients experienced financial hardship in the last 12 months**. Even more alarming, **most patients report worrying more about the financial impact of illness than about dying itself**. But it doesn't have to be this way.

This is why National Patient Advocate Foundation (NPAF) is working to make **needs navigation** a standard part of healthcare. Needs navigation means having a guide to help overcome the financial and other practical barriers to care — whether that's dealing with medical bills, finding transportation, or addressing food insecurity. At its heart, **needs navigation is about hands-on support from people who know how to help patients and caregivers address their cost concerns**.

We are calling on healthcare leaders, communities, and policymakers to work with patients and caregivers to build a better system — one that ensures everyone can access the care and essential supports they need.

Add your name today to show your support for making needs navigation a standard part of care. Together, we are starting a movement to build a healthcare system that truly works for all of us.

Sign the petition: <https://act.npaf.org/a/needs-navigation-petition-2025>